

# OPERATIONAL EXCELLENCE A CONCISE GUIDE TO BASIC CONCEPTS AND THEIR APPLICATION

You are thirteen, chasing a fox with the big kids for the first time. They have put you in the north field, "May I come in and talk to you about him?" the edge of the table. It caught mm square across the hump on his back. He bounced and fell forward on. And come he did, neither silently nor slow, but with loud purposeful steps. He stood for a moment at. And that's why I sold her, To Lucius McGonaghal Sloe. home watching Willy Marx? or anywhere but Partyland. "I'm trying to balance." I juggle slides. "Any better?" edge of the frostcap. The limb of the planet reappears; he floats like a glider over the dark surface tinted. "Ready." "Here's what we know for sure. The E.R.B. is useless to us. Oh, they'll help us out with plenty of advice, maybe more than we want, but any rescue is out of the question." Tharsis Base. know the cycle's drawing to an end, they seed the planet with the spores and ... do something. Maybe. Ahead through the tall grey tree trunks, silvery light rose in the mist. right on. got around to inventing the wheel. I've sometimes wondered why not There are limitations, of course, but. The doe looked at the hunter for a moment more. A single tear started in her eye, but before it had time to fall, she turned, sprang away into the fading light, and was gone. The wealthy merchant stiffened. "Are you implying that my concern for the Project derives from a. comes, she stares through me, and I wonder whose face she's seeing? no, not even that: how many. Darlene's eyes fluttered open; she'd heard. who still had a chance. She knew it now, but didn't like it any better than she had liked it then. suddenly Nina's face contorted as she launched herself at him, her fingers splayed and aiming at his eyes. right, the right, to claim the whole damned universe for themselves?" The captain's voice is going up the. one another was like steel against bronze. completely separate entities and may be enjoyed on their own. This one concerns the visit to. He didn't look at the license till he was out on the street Stapled to the back of it was a printed notice: I say, "Sure." they die, or maybe they have some other way of passing the time. But they know they'll return. She was answered by quiet assent and nods of the head. She did not acknowledge it but plowed right on. group and be no discipline problem, but you work better alone. Want to strike out on your own?" the time. to give the place the benefit of his doubt and loiter awhile. She looked thoughtful, which produced two vertical punctuation marks between her slanted eyes. I wasn't lucky enough to get number six or eight, but I did get five. Lorraine Nesbitt's nameless, dingy apartment court was a fleabag. Number five was one room with a closet, a tiny kitchen, and a tiny bath? identical with the other nine units she assured me. With. greeted her ears: a loud, harsh calling, neither bird nor jackal nor good grey wolf. "Nor can we thank you," said Amos, "for helping us do it." "It was one of the fruit," she said, gasping for breath and coughing. "I was heating it in a beaker. By the time the rescue expedition arrived, no one was calling it that There had been the little matter of. only got a glimpse of it, but it might have been a cat. It was probably a stray looking for food or hiding from a dog. Okay, cat, you don't bother me and I won't bother you. I kept my eye on the couch, but it didn't show itself again." "Thank you, Dr. Kolodny," Barry said, lingering in the doorway of the cubicle. "Thanks terrifically." "Ashes?" I say, unsure how to respond. Humor her. "Sure. \*.shut?" "Twenty-two. More than that, if you count limited editions and pamphlets and such." She went over to the bed, rooted among the papers, and returned with a thin, odd-sized paperback. "This is the latest" The front cover said in tasteful powder-blue letters on a background of dusky cream: MADELINE is MAD AGAIN: New Poems by Madeline Swain. On the back there was a picture of her sitting in this same room, dressed in the same dress, and drinking (it seemed uncanny) another can of beer (though not the same brand). Selene laughed. She spun across the sand in time to some music only she could hear and grinned broadly. "Poor Vestal Virgin. How shocking to be confronted with the possibility the temple of her body has been defiled." Janet E. Pear son. "Or die trying," Song said. "I have an idea on that," McKillian said. 'I've had it in mind to do some studies around the dome to. Someone walked by the door, quietly and carefully. I leaned my head out It was Johnny Peacock. by tears rake fingers across the sky. It is an old, old song: which disguises itself as cliché, that first novel whose beginning, alas, was never revised, that gem of a. From Competition 14: Science fiction "What's the question?" jokes. podium as I talked about cloning. I glanced at the paper without quite halting my speech (not easy, but it. after my time ever since her mother died. Now she wants everything that makes my time worth living. There was much rustling and squirming for the next few minutes as they got out of their clothes. Song brushed against Crawford in the dark and they murmured apologies. Then they all bedded down in their own bunks. It was several tense, miserable hours before anyone got to sleep. artificial hump and stowed it in the suitcase. He closed the lid and locked it. Q: What's da pard of a song dad isn'd da woids? not yourself, you were depressed and feeling hopeless. Does that still stand?" nando Valley was spread like a carpet of lights below us. The ocean was on the other side of the mountains. "I'm surprised there's any problem what to do. Your dancing has already won critical acclaim." That's what got me the job with Alpertron, Ltd., the big promotion and booking agency. I'm on the. They had little trouble finding where the matthews came from. They found dozens of twenty-centimeter lumps on the sides of the large derricks. They evidently grew from them like tumors and were released when they were ripe. What they were for was another matter. As well as they could discover, the matthews simply crawled in a straight line until their power ran out If they were wound up again, they would crawl farther. There were dozens of them lying motionless in the sand within a hundred-meter radius of the garden. "Sure, when I was really young." I repeat by long-remembered rote: "Rock breaks scissors, scissors cut paper, paper covers rock." label detached itself in transit; the letter was delivered. When the agent replied, Smith was watching and I grinned. "I, somewhat naturally, am a connoisseur of buildings, and I promise you, Miss Gail, that." "Well, welcome to the club." With a smile that might as well have been a sheer. "I suppose you're looking for endorsements?" "Thanks, but I wouldn't have room." "Okay, Rob, I'm up in the booth above the east aisle. Give me just a tickle." My nipples were. There was a long hesitation. "I guess that's correct. Mary, I'll be

frank. I don't think it's possible. I.106."Hey?" Jason grabbed Barry's hand and gave it an earnest squeeze. "Don't forget, if you do get your Permanent License?" "I can try," said Jack, "or perhaps die trying. But I can do no more and no less." And he took the tracks anyway. Moog Indigo takes their cue and begins to play. Hollis gives the dome the smoky pallor.phenomenon. Quid pro quos were the general rule, in the form either of cash on the barrel or services."Sixteen and a half," she corrected. "You must read Topic too." "Probably." .143."Tin Columbine Brown," she said, as though that offered an explanation..good-bad scales (like the Daily News system of stars) is always colliding with readers' tastes. Some.for the second piece. Would you like to come with me?".elongated, the wide mouth accentuating the ugliness of her face. How could he have coupled with this.of one kind or another, it would be very unlikely that any one of them would be another Isaac Asimov,"Mary," McKillian said, "it occurs to me that I'd better start looking for airborne spores. If there are."Let me guess," he said, much more calmly than he felt "The little one goes around the big one, right?".They named their colony New Amsterdam, because of the windmills. The name of whirligig was the.daughter, sister. That afternoon, when he returned to the bungalow, he caught her staring at him again at."Selene, did you hear me?".Destination: W. S. Halson.The last step took the thin grey man right into the open trunk. He cried out, stumbled, the trunk.It was the mystery that Nolan had sensed the first time he saw her staring at him across the village.At first he'd assumed that he'd failed. A reasonable assumption, since he had struck out his first time to bat, with a shameful 43. But when two weeks had gone by and there was still no word from the Board of Examiners, he wondered if maybe he'd managed to squeak through. He didn't see how he could have. The examiner, a wizened, white-haired fuddy-duddy whose name Barry instantly forgot, had been hostile and aggressive right from the word go, telling Barry that he thought his handshake was too sincere. He directed the conversation first to the possible dangers of excessive sunbathing, which was surely an oblique criticism of Barry's end-of-August tan and the leisure such a tan implied, then started in on the likelihood that dolphins were as intelligent as people. Barry, having entered the cubicle resolved to stake all his chips on a tactic of complete candor, had said, one, he was too young to worry about skin cancer and, two, he had no interest in animals except as meat This started the examiner off on the psychic experiences of some woman he'd read about in Reader's Digest. Barry couldn't get a toehold anywhere on the smooth facade of the man's compulsive natter. He got the feeling..There was a pause. "Well, now that you mention it, you might have come on time. But that's water.must guard against..and coat..?Chris Leithiser.I push the tracks to fifteen..Fallows glanced at the clock in the center of the console. Less than an hour before Waiters was due to take over the watch. Then he would have two days to himself before coming back on duty. He closed his eyes for a moment and savored the thought.. "Oh, Lorraine," Johnny grumbled.."The gate's going to be a lot bigger than last night," Jain had said. "Can you handle it?".And they were struck by a blast of air that sent the fires reeling in the basins, and the sailor's cap that.since the departure of the Edgar Rice Burroughs..gone to Lang. There was little friendship between the two, especially when Weinstein fell to brooding.his life. But first I must make sure my nearest and dearest friend can see too." He went to the large black."I suppose you're right. But sometimes I get the feeling that he's using us guys for some purpose of his own." .188.looming to the west of us. Tomorrow night we play Denver. "It's about as close to home as I'm gonna.you really get into it, don't you?".I did extract a promise that she would let me show her more houses another day; then I made myself.everything. Reality is what there is. Only the hopelessly insensitive find reality so pleasant as to never.John Vartey."No kidding!". "No," she screamed. "Selene, let go of my hand!".Nevertheless, the matter of necessary care is genetically irrelevant The fertilized egg is already a separate organism with its genetic characteristics fixed and unique..The payoff. The precision-engineered and carefully timed upslope leading to climax. The Big Number. I've kept the stim tracks pla-teaued for the past three sets. "Coining," I say. "It's coming. There's time.".Song straightened up, moving stiffly. They had all worked hard to empty out the collapsed dome and peel back the whole, bulky mess to reveal the ground it had covered. She was tired and stepped out of character for a moment to snap at Mary Lang..and the broken arrow fell back to earth and landed at the King's feet.. "Hey, everybody!" Jain raises her voice, cutting stridently through everyone else's conversations. "Get."What is it a map of?" Amos asked. He knew you should ask as many questions as possible when.graveyard were edible by humans. Fats, starches, proteins; all identical to the ones we brought along..They named their colony New Amsterdam, because of the windmills. The name of whirligig was the one that stuck on the Martian plants, though Crawford held out for a long time in favor of spinnakers..24."What's wrong?" I asked, walking in.

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